

RUAPEHU HUTS & BOOKINGS INFORMATION

The Alpine Sports Club owns two huts at Mt Ruapehu, the 'A Frame', built in 1966, sleeping 32 and 'The Ruapehu Hut' built in 1950, sleeping 20.

The contact details for the lodge are; Ph. 07 892-3710, Fax 07 892 3799
Hutt Warden, email: ruapehu@alpinesport.org.nz

The huts are situated close together in the Iwikau Village, to the west of the Top of the Bruce Road, at a height of about 1650 metres. Please see location map later in this Directory.

All the work involved in running the two buildings is done by Club members. All building, repairs, maintenance and carrying up of stock and supplies is done by club members. Members and their guests are therefore asked to be considerate when using the huts.

HUT BOOKINGS

The booking system has again been updated in 2015.

You can make a booking at any time on the automated booking system.
You must pay at the same time as making the booking.

You require an email address and password. To obtain a password you need to logon to the club website and request a password using your email address to identify yourself. The email address is the same as given to the club when you paid your subscriptions. Once you have your password you will be able to make your own bookings. The new automated booking system will show you the bunks available. Group bookings, contact the Booking Officer- bookings@alpinesport.org.nz.

Online Bookings

To make a booking you need to go into the Club automated booking system through the club website www.alpinesport.org.nz. Make sure that you read the instructions.

1. Go to the club website and click on the *Ruapehu Bookings* link on the left hand side of the page.
2. Click *Make Online Booking*
3. Enter your email address and password (select *I've lost my password* if appropriate)
4. Select *Make a Booking* from the menu on the right of the page
5. Follow the instructions to enter the dates, Select Bunks and add the names of your party
6. Enter Guest by clicking the *Guests* tab. All junior guests require birthdates (correct date please)
7. Follow the payment and billing instructions
8. Note your booking number to include in your payments record
9. Confirm your bookings and make payment the same day to the club's hut account below.
10. Your booking will now be listed as *pending* your payment
11. The system will automatically assign you your bread and/or vegetable allocation. You should bring sufficient to provide for your party for the period of your stay. This will appear on a confirmation email.
12. If payment has not been received within nine days, a reminder will be sent by email. If payment is not made promptly, the booking will be cancelled.

Making Payment

Payments can be made into the Club ASB account **12 3237 0007167 62**. Please put your name under the 'Reference' field, the booking number under 'Code' and the day you start your stay under 'Particulars'.

If you need to contact the Bookings Officer, please email bookings@alpinesport.org.nz

Please make sure that your internet payment is made the same day as you make the booking. This is so that the payment can be matched to your booking.

If you do not have an internet connection, please contact a club member who does and get them to book on your behalf.

Confirmation

Once your payment is received by the Booking Officer, and providing all your details are correct your booking will be confirmed and then show up as *Accepted* on the website.

Booking Form Codes.

A = A Frame, R = Ruapehu Hut.

Bunk Room A in the A Frame is closest to the Wardens Room.

A, B, C, D being the new bunk rooms, E, F, G, H being the old bunk rooms.

Bunk Room A in the Ruapehu Hut is the first bunkroom on the right, B next on right C on the left.

Bunk Room BUNKS (both huts) – 1 & 3 are top bunks, 2 & 4 are bottom bunks.

Weekend bookings include Friday and Saturday nights and end at mid-day on Sunday. Weekday bookings start on Sunday afternoon and end on Friday morning. Friday and Saturday nights may be booked separately if the stay is within seven days.

Accommodation Rates per night per person for both A Frame and Ruapehu Hut

	Bunk night rate pp/per night		
Adult Member	\$43.00	multi day rate (3+ nights)	\$36.00
Junior Members (over 3 and under 22 yrs)	\$26.00	multi day rate (3+ nights)	\$21.00
Adult Guest	\$55.00	multi day rate (3+ nights)	\$46.00
Adult Guest stand by	\$42.00		
Junior Guest	\$40.00	multi day rate (3+ nights)	\$31.00
Junior Guest stand by	\$29.00		
Adult season pass rate*	\$20.00		
Junior season pass rate*	\$16.00		

If you book 3 or more nights, you will automatically receive the Multi Day Rate. This concessionary rate encourages long weekends and mid-week bookings. The Multi Day Rate is not available during school holidays.

If you book a guest the day before the first night of your stay, you will automatically receive the Standby Rate for your guest. This concessionary rate is available to encourage last minute guest bookings.

Accommodation includes a bunk space, breakfast and dinner.

Special Offer Bunk Season Pass available for purchase in April until 31 May - \$200.00 adult members (22 years and over. A \$50.00 discount is available on the Bunk Season Pass rate for attending an approved work party. For Junior Member (3 and under 22 years as at 1 April), the Season Pass is \$40.00

Cancellations

Refunds are no longer given, but bookings may be moved to a later date within the season. Movements to bookings can be made no later than three nights before the first night.

If you cancel you must:-

1. Cancel your booking on the ASC Booking system.
2. Send an email to the Hut Warden at ruapehu@alpinesport.org.nz or phone 07 892-3710 or Fax 07-892-3799 confirming that you will not be there.

Your cancellation notice is used to make sure that the bunks now available can be filled.

In exceptional circumstances refunds may be given. Requests for refunds must be in writing to bookings@alpinesport.org.nz within one month of the end of the ski season, giving dates cancelled and the reason why you were unable to move to a later date. Refunds are at the discretion of the booking officer or Ruapehu Co-ordinator.

Staying on If you stay on, for any reason, you must contact the Hut Warden and pay for the extra nights. Please ask the hut warden to book you a bunk for the extra night in the booking system

Children All children under 16 must be accompanied by an adult.

Very young children (less than three years old) can be accommodated with some limitations. These are:

1. The safety of your family will be your responsibility. You need to be aware that the weather changes very rapidly up the mountain, and the trip from the car park to the hut and back can sometimes be in atrociously bad weather. In addition it is possible, though unlikely, that a fire alarm would mean evacuation to the other hut, possibly at night in difficult conditions.
2. Very young children are required to be booked in the booking system as per usual to meet DoC and health and safety rules. Maximum allowed in the Ruapehu Hut is 20 people.
3. Everybody expects a pleasant experience. We want parents of very young children to have a good experience, and as little stress as possible, and other members feeling that they can come to the mountain without being woken by crying babies. For this reason we request that parents with babies book into the Ruapehu Hut. It is warm and cosy, and safe as it does not have stairs. If you come down midweek, and there are few people in the A-frame, you are welcome to talk to the hut warden about staying in the A-frame instead. It is his decision. Naturally you can be with others in the A-frame for meals and chat if you wish.
4. We prefer that you come down midweek - this is the most likely time for the Ruapehu Hut to be empty. The hut warden will open the hut for you, and get the hot water going.
5. If all 3 bunk rooms occupied, do not come down. The hut booking system makes it easy to see how full the huts are.
6. The booking system makes it easy to see how old children are. If you see another parent with a small child has booked, you might like to contact them, and so share child minding and the like.

Guests Each member's booking may take up to four guests, accommodation being requested for them on the booking system. You must contact the booking officer if you wish to take additional guests. Members are responsible for their guests - inside and outside the huts during the whole of their stay and must ensure that their guests have appropriate clothing, torches, footwear and packs and must also remain resident in the hut throughout their guests stay.

Group Bookings A limited number of weekends and unlimited mid-week periods could be available for groups of friends and associates wishing to hire a whole or part of a hut. Please contact the Booking Officer for availability.